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DEP & REF

Room 307

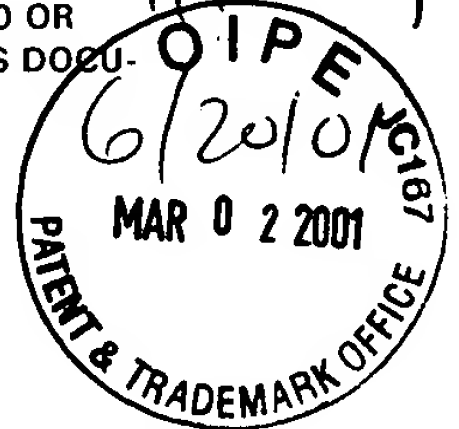
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EXPRESS MAIL CERTIFICATE

Date 3/2/01 Label No. 6706722439-05

I hereby certify that, on the date indicated above, this paper or fee was deposited with the U.S. Postal Service & that it was addressed for delivery to the Assistant Commissioner for Patents, Washington, DC 20231 by "Express Mail Post Office to Addressee" service.

PLEASE CHARGE ANY DEFICIENCY UP TO \$300.00 OR CREDIT ANY EXCESS IN THE FEES DUE WITH THIS DOCUMENT TO OUR DEPOSIT ACCOUNT NO. 04-0100



D. Davis D. Davis
Name (Print) Signature

Docket No.: 6670/01093

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Laurent BENSEMANA

Serial No.: 09/740,641 Art Unit: TO BE ASSIGNED

Filed: December 19, 2000 Examiner: TO BE ASSIGNED

For: SYSTEM AND METHOD FOR CREATING A TRUE CUSTOMER PROFILE

REQUEST FOR REFUND - SMALL ENTITY (37 CFR 1.28(a))

Hon. Commissioner of
Patents and Trademarks
Washington, DC 20231

Attn: Refund Section/Accounting Division
Office of Finance

Sir:

The applicant in the above-identified patent application hereby requests a partial refund of fees paid with respect to this application.

Adjustment date: 03/19/2001 NVILLARI
12/22/2000 HLE333 00000028 09740641
01 FC:101 -710.00 OP
02 FC:103 -90.00 OP

03/19/2001 NVILLARI 00000009 09740641
01 FC:201 355.00 OP
02 FC:203 45.00 OP

US PATENT & TRADEMARK
OFFICE
2001 MAR -9 PM 2:54
OFFICE OF FINANCE
REFUND BRANCH

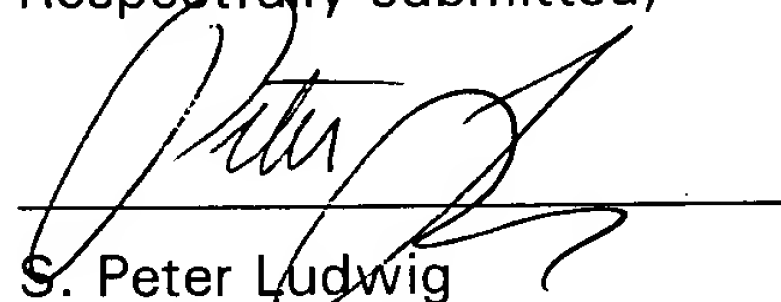
Repln. Ref: 03/19/2001 NVILLARI 00000009 09740641
DAH: 040100 Name/Number: 09740641
FC: 704 \$400.00 CR

The first full fee in this application was paid on December 19, 2000,
and Applicant is claiming, herewith, small entity status. The applicant is entitled to
a refund of part of the full fee.

Please credit the refund to Deposit Account No. 04-0100 in the name
of DARBY & DARBY P.C.

Dated: March 2, 2001

Respectfully submitted,



S. Peter Ludwig
Reg. No. 25,351
Attorney for Applicant(s)

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